



## Privacy Policy

**Last updated:** August 13, 2024

### Introduction

Welcome to Dutch Fluency ("we," "our," "us")! We are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [[www.dutchfluency.com](http://www.dutchfluency.com)] and use our services, including our daily exercises and automated content delivery.

### Information We Collect

We may collect and process the following data about you:

1. **Personal Information:**
  - Name
  - Email address
  - Phone number
  - Social media profile information (if applicable)
2. **Technical Data:**
  - IP address
  - Browser type and version
  - Time zone setting
  - Operating system and platform

### How We Use Your Information

We use the information we collect in the following ways:

1. **To Provide Our Services:**
  - To deliver daily exercises via email or messaging platforms like WhatsApp.
  - To post daily content visible via your social media accounts (e.g., Instagram, TikTok).
2. **To Communicate with You:**
  - To respond to inquiries, support requests, and feedback.
  - To send administrative information, such as updates to our terms and policies.
3. **To Improve Our Services:**
  - To understand how our users interact with our services.
  - To troubleshoot and diagnose technical issues.



## How We Share Your Information

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except in the following cases:

1. **Service Providers:**
  - We may share your information with third-party service providers who perform services on our behalf, such as email delivery and messaging services.
2. **Legal Requirements:**
  - We may disclose your information if required to do so by law or in response to valid requests by public authorities.

## Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. However, no method of transmission over the internet or method of electronic storage is 100% secure, and we cannot guarantee its absolute security.

## Your Rights

Depending on your location, you may have the following rights regarding your personal information:

1. **Access:** You may request access to your personal information.
2. **Correction:** You may request corrections to any inaccurate or incomplete information.
3. **Deletion:** You may request the deletion of your personal information.
4. **Objection:** You may object to our processing of your personal information.

## Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by updating the "Last updated" date at the top of this policy.

## Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Dutch Fluency  
Policy@dutchfluency.com  
Amsterdam, Netherlands